# The Da-Lite Difference.



### Instruction Book for TENSIONED ADVANTAGE® DELUXE ELECTROL®



#### DA-LITE SCREEN COMPANY, INC.

3100 North Detroit Street Post Office Box 137 Warsaw, Indiana 46581-0137 Phone: 574-267-8101 800-622-3737 Fax: 574-267-7804 Toll Free Fax: 877-325-4832 www.da-lite.com e-mail: info@da-lite.com

#### **IMPORTANT SAFETY INSTRUCTIONS**

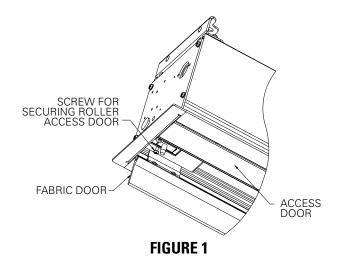
When using your video equipment, basic safety precautions should always be followed, including the following:

- 1. Read and understand all instructions before using.
- 2. Position the cord so that it will not be tripped over, pulled, or contact hot surfaces.
- 3. If an extension cord is necessary, a cord with a current rating at least equal to that of the appliance should be used. Cords rated for less amperage than the appliance may overheat.
- 4. To reduce the risk of electric shock, do not disassemble this appliance. Contact an authorized service dealer when repair work is required. Incorrect reassembly can cause electric shock when the appliance is used subsequently.
- 5. The use of an accessory attachment not recommended by the manufacturer may cause a risk of fire, electric shock, or injury to persons.

#### SAVE THESE INSTRUCTIONS

#### PRE-INSTALLATION

- 1. Carefully unpack screen and remove outer wrapping from case.
- 2. Make sure to recheck measurements of screen location before installation.



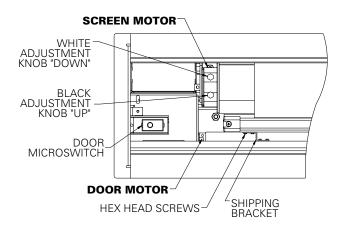
#### CASE INSTALLATION

- The case provides multiple attachment points for bolts, cables, or threaded rod. Page 7 shows threaded rod installed. The variable position-mounting bracket may be located anywhere along the length of the case. It is recommended to keep the brackets spaced evenly enough to distribute the weight of the screen. The case has a self-trimming flange around the bottom. Ceiling tiles or drywall may be placed on top of this flange to provide a finished appearance.
- 2. After securing the case in the ceiling check that the case is level and plumb.
- 3. Install electrical connections that apply to your unit. Refer to the following diagrams for proper installation. The diagrams on page 4 are for standard controls; the diagrams on page 5 are for SCB100 controls and page 6 for SCB200 controls. The terminal block for the wall switch connections is located under the metal housing surrounding the junction box. Remove two screws for access.

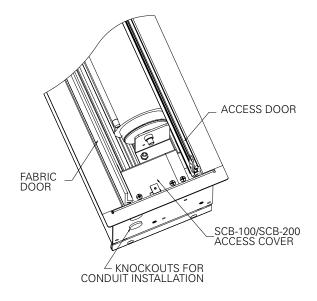
#### SCREEN AND ROLLER ASSEMBLY INSTALLATION

If your screen was shipped with the motor and roller already installed proceed to step 6.

- 1. Remove the screw from each end of the access door (front door) and open the door. See figure 1.
- 2. Carefully unpack screen and roller assembly. Leave packing paper on the roller.
- 3. Place the roller assembly into the case with the motor on the left side. The limit switches should be facing down. Line up the square pin on the motor with the square hole in the bracket.
- 4. Lift the pin end (right end) of the roller into position and slide the bracket onto the roller pin. Tighten two nuts to secure the bracket.
- 5. Complete electrical hook-up by snapping motor wire connector into case connector.
- 6. Remove shipping brackets by removing the hex head screws from aluminum slat and case. Slat should move freely. See figure 2. (Only if the roller assembly is preinstalled.)
- Test installation by operating the screen several times. Be prepared to stop the screen. Standard Duty Cycle: 1 MIN. ON/3 MIN. OFF. The fabric door (rear door) will not close until the wall switch is placed in the up position and when the screen motor stops at its limit switch in the up direction.
   NOTE: Excessive continuous operation may cause the motor to overheat. If this happens the motor will shut off until it cools to a normal operating temperature.
- 8. Run the screen down enough to open the fabric door. Close the access door and reinstall the screws to secure the door.



**FIGURE 2** 

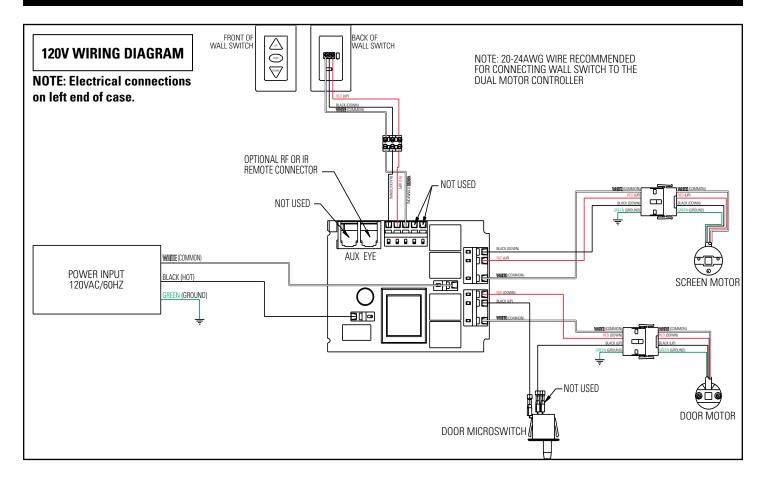


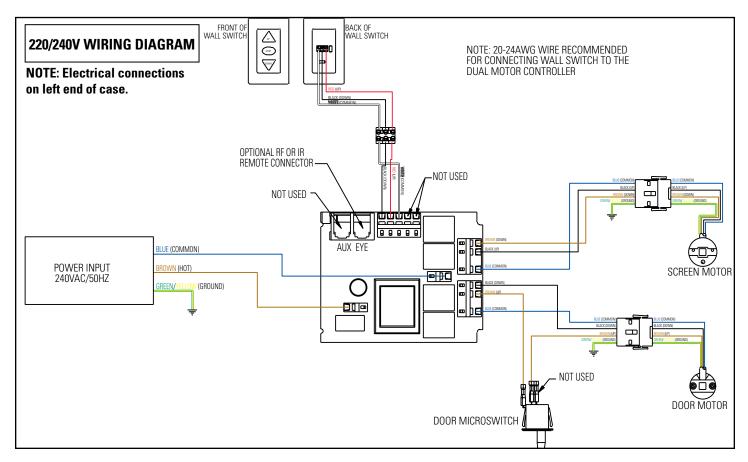


#### SCREEN ADJUSTMENT

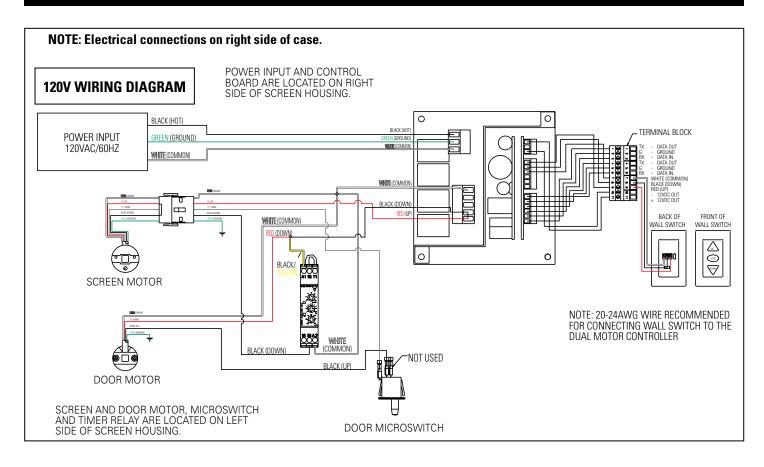
CONTACT DA-LITE AT 800-622-3737 OR 574-267-8101 IF SCREEN OR DOOR MOTOR NEEDS ADJUSTMENT.

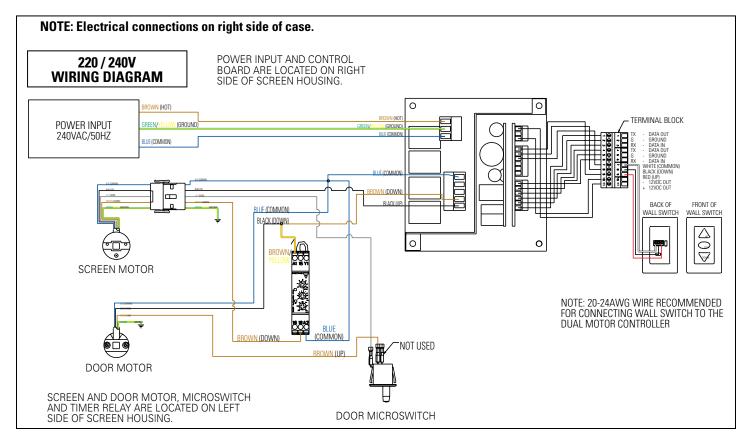
#### TENSIONED ADVANTAGE® DELUXE ELECTROL® INSTRUCTIONS FOR STANDARD CONTROL



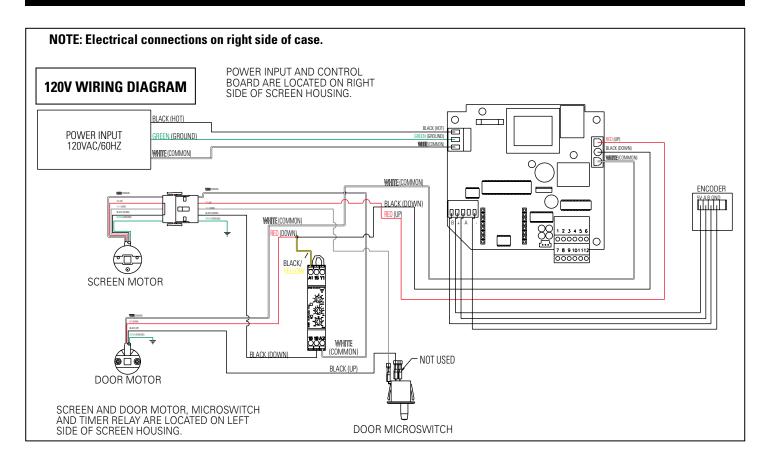


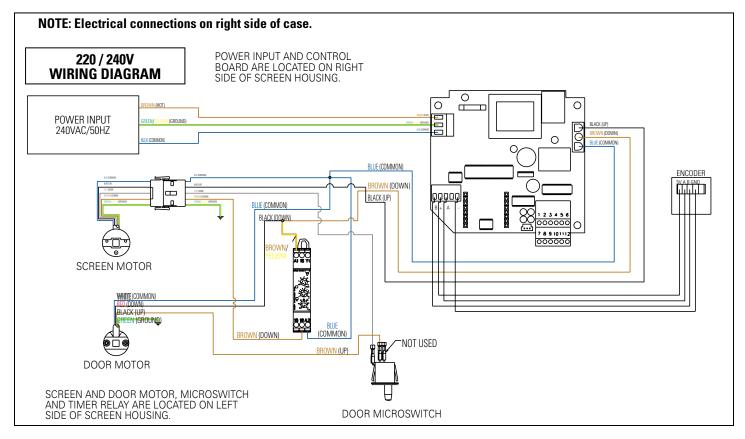
#### TENSIONED ADVANTAGE® DELUXE ELECTROL® INSTRUCTIONS SCB-100 CONTROL



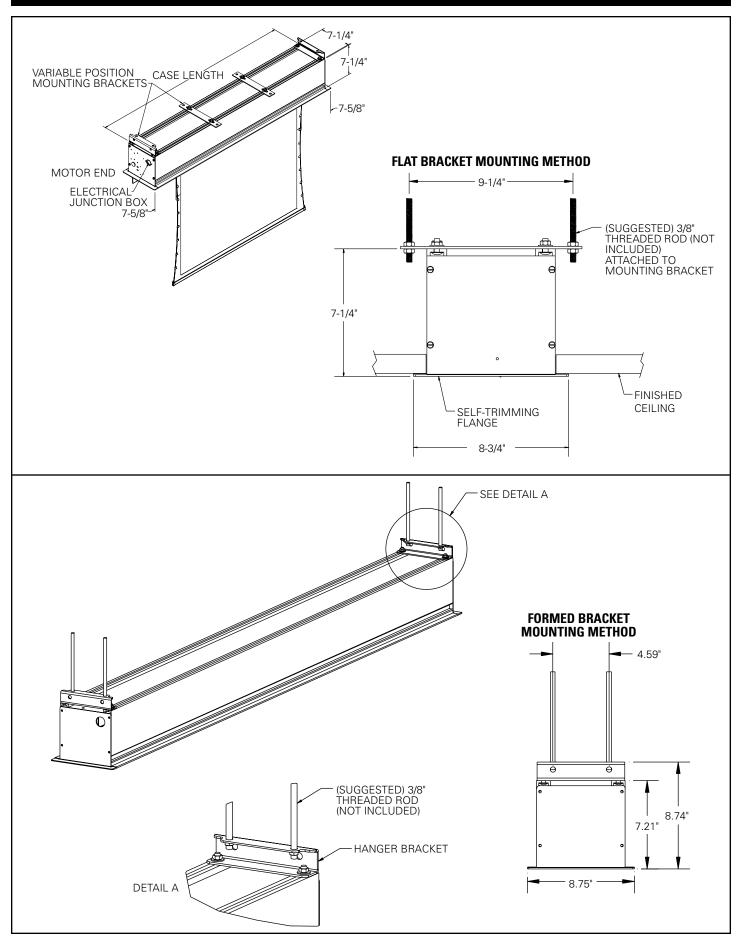


#### TENSIONED ADVANTAGE® DELUXE ELECTROL® INSTRUCTIONS SCB-200 CONTROL





#### TENSIONED ADVANTAGE® DELUXE ELECTROL® INSTALLATION



#### TROUBLESHOOTING

## Visit www.da-lite.com/products/tutorials.php to find installation and troubleshooting tutorials. You will also find a link to Live Chat for interactive support and you can contact us by email at info@da-lite.com or by phone at (800) 622-3737 or (574) 267-8101 with any troubleshooting questions.

<b>SYMPTOM</b>	CAUSE	SOLUTION	
If screen is not responding properly and SCB100 or SCB200 controls are used, contact the factory for troubleshooting assistance.			
<ol> <li>Screen will not operate or will not go "down". Motor does not hum.</li> </ol>	<ul><li>(a) Incorrect line voltage.</li><li>(b) Blown facility fuse.</li></ul>	<ul> <li>(a) Verify 115-125V (or 220-240V). If insufficient voltage, rewire incoming electric line.</li> <li>(b) Replace facility fuse.</li> </ul>	
	<ul> <li>(c) Tripped facility circuit breaker.</li> <li>(d) <b>No power</b> to operating switch or junction box.</li> </ul>	<ul> <li>(c) Reset facility circuit breaker.</li> <li>(d) Check above. Tighten all loose wire connections. Recheck wiring. See installation instructions.</li> </ul>	
		<b>"Down" Position</b> Check for power across black and white leads.	
	<b>Power at junction box.</b> (e) Thermal overload tripped.	(e) Let motor cool down for 15 minutes. Try again.	
	(f) Broken wire in the <b>"down"</b> position.	(f) Check for continuity.	
Motor humo	(g) Defective motor, limit switch or capacitor.	(g) Replace motor assembly. NOTE: Motor is a sealed assembly.	
Motor <b>hums.</b>	(h) Capacitor burned out.	(h) Replace motor assembly.	
<ol> <li>Screen will not move upward. Motor does not hum.</li> </ol>	(a) Incorrect line voltage.	(a) Verify 115-125V (or 220-240V). If insufficient voltage, rewire incoming electric line.	
	(b) Blown facility fuse.	(b) Replace facility fuse.	
	(c) Tripped facility circuit breaker.	(c) Reset facility circuit breaker.	
	(d) <b>No power</b> to operating switch or junction box.	(d) Check above. Tighten all loose wire connections. See above.	
		<b>"Up" Position</b> Check for power across red and white leads.	
	(e) Open door limit switch.	(e) Replace switch.	
	<b>Power at junction box</b> (f) Thermal overload tripped.	(f) Let motor cool down for 15 minutes. Try again.	
	(g) Broken wire in the <b>"up"</b> position.	(g) Check for continuity.	
	(h) Defective motor, limit switch or capacitor.	(h) Replace motor assembly. <b>NOTE: Motor is a sealed assembly.</b>	
Motor hums.	(i) Capacitor burned out.	(i) Replace motor assembly.	

#### TROUBLESHOOTING

SYMPTOM		CAUSE		SOLUTION	
3.	Door will <b>not</b> open.	(a)	Hinge is bound or has a foreign substance on it which does not allow it to open by gravity.	(a)	Check installation to free door. Clear any foreign substance; i.e., paint or plaster from hinge.
		(b)	No power.	(b)	See above.
4.	Door does <b>not</b> close.	(a)	Open door limit switch.	(a)	Replace switch.
		(b)	No power from screen motor.	(b)	Replace screen motor.
5.	"Down" limit switch incorrect.	(a)	<b>"Down"</b> limit switch out of adjustment.	(a)	See installation instructions.
6.	Noise. NOTE: Screen will operate with a low-	(a)	Buzzing noise.	(a)	Adjust door limit switch (too far down).
	pitched hum.	(b)	Gear noise.	(b)	Replace motor assembly.
7.	Coasting.	(a)	Defective brake.	(a)	Replace motor assembly.
8.	Roller displaced from mounting bracket.	(a)	Pin end slipped out of nylon bearing.	(a)	Realign pin end bracket.
9.	Fabric hangs crooked.	(a)	Screen not installed properly.	(a)	Check for level and plumb.
		(b)	Fabric is damaged.	(b)	Replace fabric.
10.	Door closes before screen is all the way up.	(a)	Screen <b>"up"</b> limit out of adjustment.	(a)	Adjust <b>"up</b> " limit (call factory for instructions).
11.	Door opens but screen does not operate.	(a)	Loose wire.	(a)	Check all wiring and connections.

#### LIMITED ONE YEAR WARRANTY ON DA-LITE PRESENTATION PRODUCTS

Da-Lite Screen Company, Inc. warrants its products to the original purchaser only, to be free from defects in materials and workmanship for a period of one (1) year from the date of purchase by the original purchaser provided they are properly operated according to Da-Lite's instructions and are not damaged due to improper handling or treatment after shipment from the factory.

This warranty does not apply to equipment showing evidence of misuse, abuse or accidental damage, or which has been tampered with or repaired by a person other than authorized Da-Lite personnel.

Da-Lite's sole obligation under this warranty shall be to repair or to replace (at Da-Lite's option) the defective part of the merchandise. Returns for service should be made to your Da-Lite dealer. If it is necessary for the dealer to return the screen or part to Da-Lite, transportation expenses to and from Da-Lite are payable by the purchaser and Da-Lite is not responsible for damage in shipment. To protect yourself against damage or loss in transit, insure the product and prepay all transportation expenses.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES AS TO FITNESS FOR USE AND MERCHANT ABILITY. Any implied warranties of fitness for use, or merchantability, that may be mandated by statute or rule of law are limited to the one (1) year warranty period. This warranty gives you specific legal rights, and you may also have other rights, which vary from state-to-state. NO LIABILITY IS ASSUMED FOR EXPENSES OR DAMAGES RESULTING FROM INTERRUPTION IN OPERATION OF EQUIPMENT, OR FOR INCIDENTAL, DIRECT, OR CONSEQUENTIAL DAMAGES OF ANY NATURE.

In the event that there is a defect in materials or workmanship of a Da-Lite product, you may contact our Sales Partners at PO Box 137, Warsaw, IN 46581-0137, (574) 267-8101, (800) 622-3737.

#### IMPORTANT: THIS WARRANTY SHALL NOT BE VALID AND DA-LITE SHALL NOT BE BOUND BY THIS WARRANTY IF THE PRODUCT IS NOT OPERATED IN ACCORDANCE WITH DA-LITE'S WRITTEN INSTRUCTIONS.

Keep your sales receipt to prove the date of purchase and your original ownership.